

One-year pilot Ride DuPage Transportation Program

Ride DuPage is a subsidized transportation service for Winfield Township residents and those with disabilities. This program is sponsored by City of Warrenville, City of West Chicago, and Winfield Township in cooperation with Pace Suburban Bus Services.

SERVICE INFORMATION

The basic Ride DuPage Program service information is as follows:

- Service is available to seniors (65 years and older) and persons with disabilities age 16 and over (with a RTA Reduced Fare Card) who reside within Winfield Township limits.
- **Ride DuPage** participants will be able to travel anywhere within DuPage County.
- Service is available 24 hours a day / 7 days a week.
- Trip requests are accepted up to 7 days in advance with a minimum of one day in advance to guarantee a trip.
- Registered Ride DuPage users can schedule a ride between 6:00 am – 6:00 pm, Monday through Friday, and 8:00 am – 5:00 pm, Saturday and Sunday by calling **1-800-713-7445** or TTY 1-800-713-7415.
- Cancellations **MUST** be made a **minimum of 30 minutes** prior to the originally scheduled trip. If a trip is missed or cancelled less than 30 minutes prior to arrive, this is considered a No Show and the rider will be billed \$10.00 for each incident. Three (3) or more incidents within a three (3) month period will result in suspension from the Program.
- Fares will be paid in cash. Fares will be \$2.00 flag pull and \$1.00 per mile traveled.
- The first companion will ride free.
- For a group reservation (3 or more riders), the rider who makes the reservation will pay the regular rate of \$2.00 flag pull and \$1.00 per mile traveled; the companion rides free; and each additional companion will pay a \$1.50 flat fee.

In order to use Ride DuPage, you must be a registered participant. To apply, please do one of the following:

- Complete the application enclosed and return to Winfield Township.
- Call Winfield Township at 630-231-3591 to request information and application.
- Print the application from our website and email to info@winfieldtownship.com. The application will be available after April 1, 2019.
- Mail the application to Winfield Township Ride DuPage, 130 Arbor Avenue, West Chicago, IL 60185.
 - Note: If you are disabled and younger than 65, you must send a copy of your RTA reduced fare/ride free card in with your application.

Once the application has been received by the Township, it will take approximately 24-48 hours for your registration to be processed by Pace. You may call Pace/Ride DuPage to confirm registration prior to using the program. 1-800-713-7445

Any questions or concerns, please do not hesitate to contact Winfield Township at 630-231-3591.