

Winfield Township Senior and Disabled Transportation Service



Winfield Township offers a bus service for those age 65 and over and/or disabled (18 and older) who reside within Winfield Township.

130 Arbor Avenue
West Chicago, IL 60185

630-520-0054

Fax (630) 231-3697

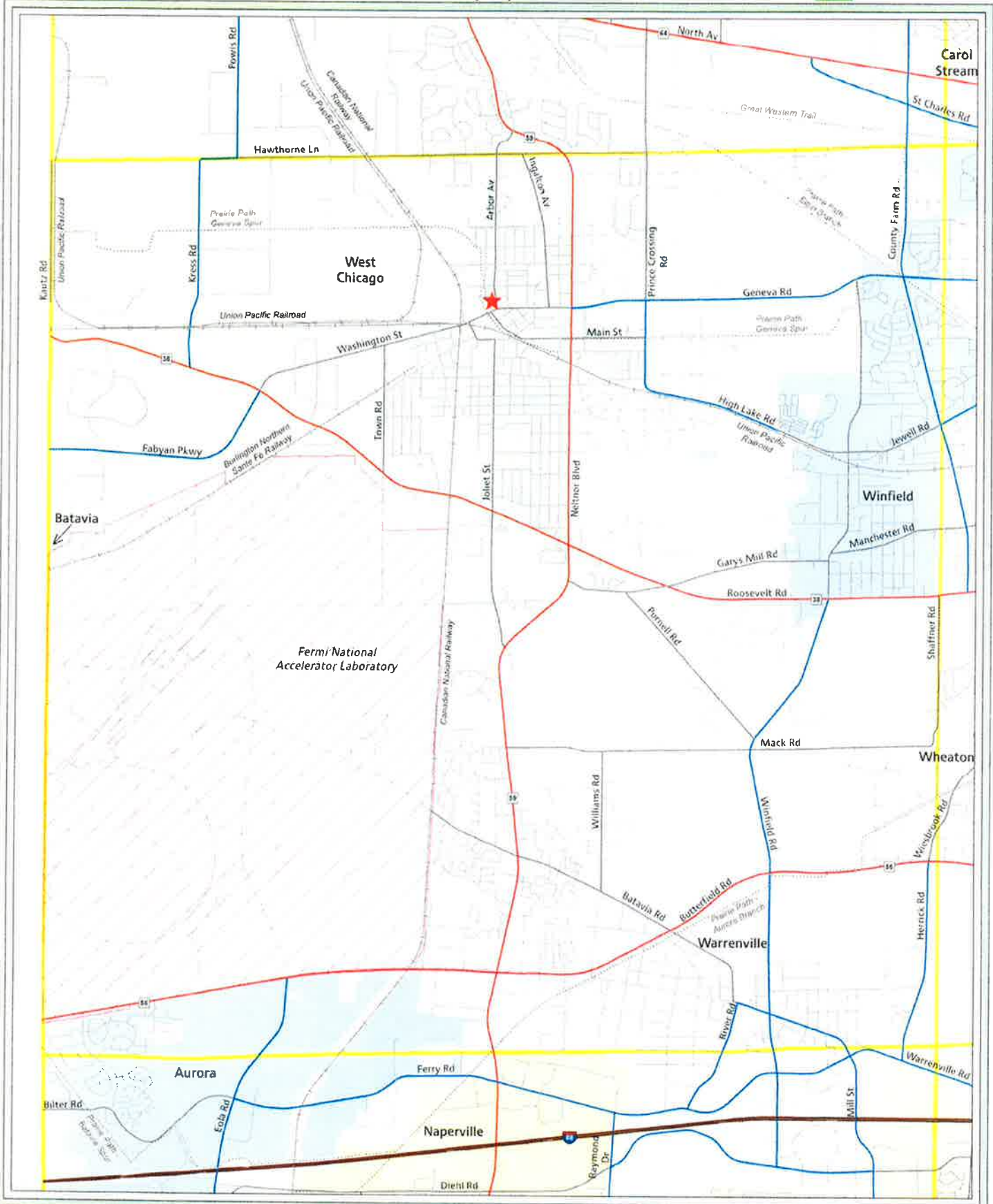
Email: info@winfieldtownship.com

8:15 am to 4:45 pm





Winfield Township
DuPage County, Illinois



Map Prepared by: **DuPage County IT Department GIS Division**
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Voice: (630) 407-5000
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- Township Office
- Interstate
- State Highway
- County Highway
- Major Road
- Local Road
- Fermi National Accelerator Laboratory

Winfield Township
130 Arbor Av West Chicago, IL 60183
Voice: (630) 241-4551
Website: <http://www.winfieldtownship.com>
Date of Production: March 18, 2015

Transportation Information

Service is provided for Seniors age 65 and over and/or disabled (18 and older). Proof of age and Winfield Township residency, and disability, if appropriate, are required.

Bus service is available Monday through Friday from 8:15 am to 4:45 PM, with one hour during the day for bus driver's lunch. The bus is equipped with a lift for Wheelchairs.

This bus travels within Winfield Township boundaries with exceptions listed

The exceptions to these boundaries are as follows:

- Wheaton Eye Clinic – 2015 N. Main St., Wheaton, IL 60187
- Aldi Complex - Neltnor Blvd., West Chicago, IL 60185
- Menards – 220 E North Avenue, West Chicago, IL 60185
- Dr. Offices along County Farm Road, Wheaton, IL 60187
- Dr. Offices along Ferry Road, Warrenville, IL 60555
- Target – 601 S County Farm Road, Wheaton, IL 60187
- Kohls – 401 S County Farm Road, Wheaton, IL 60187
- DuPage County Complex – County Farm Road, Wheaton, IL 60187

Winfield Township Boundary Map

The boundaries are as follows (we have also included a map on the following page for your reference):

- To the NORTH: Hawthorne Lane in West Chicago, IL
- To the EAST: County Farm Road in Winfield, IL
- To the SOUTH: Townline Road in Warrenville, IL
- To the WEST: Kautz Road in West Chicago, IL

Registration

Winfield Township Senior and Disabled Bus applications and waivers are available in the office and also online on our website and must be completed and processed prior to scheduling a ride. Please note that caregivers that ride along with you are required to complete a Caregiver application and waiver. Caregivers must be 18 year old or older, and must also pay the \$4.00 per round trip.

Reservations

Call: 630-520-0054

Monday through Friday, 8:00 am to 3:00 pm

Reservation Guidelines

When making a Reservation, you need to know:

- Rides are scheduled on a first call, first served basis. We begin taking calls at 8:00 am.
- We have one phone line, so please be patient.
- You must call the day before the day you need a ride. Call on Friday for a Monday ride.
- We do not accept same day ride requests or same day changes to a previously scheduled ride.
- There is no service available between 1:00 pm and 2:00 pm.
- There is no bus service on Holidays which the Winfield Township office observes.
- Cancellations are strongly discouraged. Please do your best to keep your scheduled appointment.
- You are allowed 3 stops per ride if there is available time. Please allow up to 5 business days from the date of receipt of necessary documents to schedule a ride. We will notify you by phone when your documents have been approved.

When making a Reservation, we need to know:

- Your Name
- Where you want to go.
- The time you want to be picked up. Our driver does his/her very best to stay within the confines of the schedule; however, you should be ready 30 minutes prior to your pick-up time.
- The time you will be ready to return home. **We do not accept open ended appointments.** Our driver does his/her very best to arrive on time. Traffic and other unforeseen circumstances can delay our driver; please be patient.
- Please remind us if you use a wheelchair/scooter so that we can allow extra time for our driver.

Payment

- **Fare is \$4.00 per rider/per roundtrip.**
- Driver will only accept cash.
- Please have exact change ready.
- **Payment is due at time of pick-up.**

Rules for Riding

- All riders must wear seat belts (if provided) and remain in their seats at all times. The bus will not move until all passengers and wheelchairs are secured.
- The bus will provide curb to curb service.
- Driver does not make unscheduled stops.
- Smoking, eating or drinking is not permitted on the bus.
- Driver is not required to assist riders with packages. Under no circumstances is the driver to enter a rider's home.
- Please refrain from tipping the driver.
- All riders are required to provide us with proof of age and Township residency.
- We reserve the right to remove disorderly passengers which can result in loss of services.
- All riders are required to have an updated registration/waiver form on file with Winfield Township. If your information changes, please contact us to update your form.

Cancellations

How do I cancel my reservation?

- Please remember that other riders might have been turned away in order for you to ride. We strongly discourage cancellations.
- If you must cancel your ride please call (630) 520-0054.

What happens if I forget to cancel my reservation?

- We will call your house.
- If you do not answer your phone, the driver will knock on your door.
- If you do not answer your door, your emergency contact will be called.
- If your emergency contact cannot be reached or is unaware of where you may be, we will call the police department to do a “wellness check”.
- Excessive cancellations, with or without a phone call, can result in loss of service.

Comments and Suggestions

Riders are welcome to call the Winfield Township office with any comments or suggestions. It is not the responsibility of the driver to address issues.

Call the Winfield Township office at (630) 520-0054 or email us at info@winfieldtownship.com

Non-Service Days

There will be no bus service on the following days:

2020

- January 1 – *New Year's Day*
- January 20 – *Martin Luther King Day*
- February 17 – *President's Day*
- May 25 – *Memorial Day*
- July 3 – *Independence Day*
- September 7 – *Labor Day*
- October 12 – *Columbus Day*
- November 11 – *Veteran's Day*
- November 26 – *Thanksgiving Day*
- November 27 – *Day after Thanksgiving*
- December 24 – *Christmas Eve ½ day*
- December 25 – *Christmas Day*
- December 31 – *New Year's Eve ½ day*

Additional dates may be added throughout the year for the purpose of mandatory staff training, etc. We post those dates on the bus as soon as they become available.



Winfield Township Senior and Disabled Transportation Services
Registration

All information is required – Please Print

Name: _____ Phone Number: _____

Address: _____ Apt. #: _____

Town: _____ Zip Code: _____ Date of Birth: _____

Do you have any of the following aids to mobility? (check all that apply)

Cane _____ Crutches _____ Electric Wheelchair _____

Guide Dog _____ Caregiver _____ Prosthesis _____

Scooter _____ Walker _____ Wheelchair _____

Please provide us with any additional information we should be aware of (i.e.; sight/hearing issues, Alzheimer's, etc.):

Person to notify in case of emergency:

Name:

Relationship: _____ Phone Number: _____

Address: _____ Town: _____

Signature of applicant or person filling out application:

(Signature)

(Printed name and relationship if other than applicant)

PLEASE READ AND SIGN THE WAIVER ON THE BACK OF THIS FORM

Proof of Age and Residency MUST accompany this form.

TRANSPORTATION SERVICES WAIVER AND RELEASE

Winfield Township Senior and Disabled Transportation Services

Please read this form carefully and be aware that in consideration for the Winfield Township Senior and/or Disabled Transportation Services, you will be expressly assuming the risk and legal liability and waiving and releasing all claims for injuries, damages or loss which you might sustain as a result of said services, including but not limited to, vehicle operations and boarding and exiting the vehicle.

I recognize and acknowledge that Winfield Township is neither a common carrier nor in the business of providing transportation services to the public. I further recognize and acknowledge that there are certain risks of physical injury to vehicle passengers, and I voluntarily agree to assume the full risk of any injuries, damages or loss, regardless of severity, that I may sustain as a result of participating in any and all activities connected with or associated with receiving transportation services, including, but not limited to, injuries, damages and loss arising out of negligent operation or supervision of the vehicle. I further agree to waive and relinquish all claims I may have (or accrue to me) against Winfield Township, including its respective officials, agents, volunteers and employees (hereinafter collectively referred to as "Party").

I do hereby fully release and forever discharge the Party from any and all claims for injuries, damages or loss that I may have or which may accrue to me and arising out of, connected with, or in any way associated with said transportation services.

I further agree that this agreement shall be governed by the laws of the State of Illinois.

I have read and fully understand the above waiver and release of all claims. If registering on-line or via fax, my on-line or facsimile signature shall substitute for and have the same legal effect as an original form signature.

PLEASE PRINT

Participant's Name

Participant's signature

(18 Years or Guardian)

Date _____

PARTICIPATION WILL BE DENIED if the signature of adult participant or guardian and date are not on this waiver.

Return all forms along with proof of age and residency to: Winfield Township, 130 Arbor Avenue, West Chicago, IL 60185





Winfield Township Senior and Disabled Transportation Services
CAREGIVER Registration

All information is required – Please Print

Name: _____ Phone Number: _____

Address: _____ Apt. #: _____

Town: _____ Zip Code: _____ Date of Birth: _____

Caregiver For:

Name: _____

Relationship: _____ Phone Number: _____

Person to notify in case of emergency:

Name: _____

Relationship: _____ Phone Number: _____

Signature of applicant or person filling out application:

(Signature)

(Printed name and relationship if other than applicant)

PLEASE READ AND SIGN THE WAIVER ON THE BACK OF THIS FORM

TRANSPORTATION SERVICES WAIVER AND RELEASE

Winfield Township Senior and Disabled Transportation Services

Please read this form carefully and be aware that in consideration for the Winfield Township Senior and/or Disabled Transportation Services, you will be expressly assuming the risk and legal liability and waiving and releasing all claims for injuries, damages or loss which you might sustain as a result of said services, including but not limited to, vehicle operations and boarding and exiting the vehicle.

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I do hereby fully release and forever discharge the Party from any and all claims for injuries, damages or loss that I may have or which may accrue to me and arising out of, connected with, or in any way associated with said transportation services.

I further agree that this agreement shall be governed by the laws of the State of Illinois.

I have read and fully understand the above waiver and release of all claims. If registering on-line or via fax, my on-line or facsimile signature shall substitute for and have the same legal effect as an original form signature.

PLEASE PRINT

Participant's Name

Participant's signature

(18 Years or Guardian)

Date _____

PARTICIPATION WILL BE DENIED

If the signature is not on this waiver.

